Did you know?

We also offer these services:

- Business Accounts
- Christmas Clubs
- Escrow Accounts
- Discounted Insurance Rates
- ATM/Debit Cards
- Prepaid Visa Gift Cards
- Cashier Checks
- Money Orders
- Notary Public Services
- Aflac Insurance Eligibility
- Land Contract Collection
- CD accounts
- IRA Accounts
- NADA Price Information
- ACH Automated Bill Payments
- Savings Bonds
- Treasury Tax Payments
- Night Depository Box
- Wire Transfers
- Shared Branching
- Friendly, helpful service!



Wexford | Missaukee | Osceola

Cadillac Office

1021 N. Mitchell St 231.775.2081

Lobby

Mon-Thurs: 8:30am - 5:00pm Fri: 8:30am - 5:30pm *Drive Through*

Mon-Thurs: 8:30am - 5:30pm Fri: 8:30am - 6:00pm Sat: 9:00am- 12:00 noon

Lake City Office

4817 S. Morey Rd 231.839.2081

Lobby

Mon-Thurs: 8:30am - 5:00pm Fri: 8:30am - 5:30pm

Drive Through

Mon-Thurs: 8:30am - 5:00pm Fri: 8:30am - 5:30pm Sat: 9:00am- 12:00 noon



Wexford | Missaukee | Osceola

Cadillac – Lake City

Account access just got easier!

Access your account anytime, day or night!

FREE No strings attached.

Service at your fingertips when you need to know.



Wexford | Missaukee | Osceola

Yes, I would like to enroll in WCCU's online

(Internet) banking services – It's Me 247 and will

do my utmost to keep my information secure. I so understand this is a service and if abused, this service and will be revoked.
I understand that my Password must have at lease six (6) digits and can be alpha/numeric but is case sensitive. I understand that if my account is not accessed online at least every 89 days, my Password will expire. I understand that it is up to me to acquaint any joint owners on my account with my selected Password. I understand that the credit union does use a multi-layer security system and that all questions pertain to me and I will acquaint my joint owners with the relevant information.
I understand that I should have the Password reset, if required. The credit union can, without my permission, reset the Password for any of my joint owners without my knowledge on my behalf.
I acknowledge that I am solely responsible to keep my Password secure and will not hold Wexford Community Credit Union responsible for any transaction for my account through online banking
Date
Signature
Printed Name
Receieved By:

VISIT OUR WEBSITE WWW.WEXCCU.COM

- Click on the It's me 247 button on the right hand side of the HOME page.
- <u>User Name</u> Enter your member number.
- PIN/Password The first time using ITSME247, your PIN number will be the last four digits of the master member's social security number. You will then be prompted to change the PIN. You may change the PIN to any six to ten digits you wish; this will now be your PIN. (*Note this will be a different PIN from CU*Talk Audio Response.) You will then have to select three security questions and answer them.

Features of Home Banking

- <u>Account Summary</u> Find out the balance of your accounts. The due date and balance owing on your Loans.
- Transfer Money Transfer money between your sub-accounts. Make a loan or VISA payment from a sub-account. *If you have more than one share account (membership account) and want to transfer from one membership account to another see our Member Service Representative.
- Account Detail Balance your checkbook anytime, check transactions on Subaccounts and Loans.
- <u>Check Information</u> View what checks have cleared or view to see if specific check has cleared.
- <u>Current Rates</u> Our current rates on Share, Share Certificates of Deposit, and Loans.
- <u>Loan Calculator</u> Calculate what your payments will be on a loan.

CU*Talk

Auto Response System

To access our telephone information system dial: **1-800-860-5704.** Touch-tone phone required.

Wexford Community Credit Union's access code is **045** followed by the # sign.

Enter	member	number,	then	press	the #	t sign.

Enter Personal Identification Number (PIN), then press the # sign.

Only the first time you use CU*Talk is the PIN the last four digits of the master member's Social Security Number. (The credit union can only re-set your PIN to these numbers.) You will be prompted to change your PIN to any other four digits. This will be your NEW PIN.

Listen to menu selection and press appropriate number.

END call at any time with 9

Back-up one menu with *

Confirm transaction with #

S	u	1	X	e

000 shares/savings 009 X-mas club

003 other savings 700 - 786 loans

006 Cadillac Savings **300** IRA Shares

008 Checking **301 – 399** CD's

010 Mitchell Savings **400 – 499** IRA's

020 VISA payment suffix